

Herefordshire Community Network

Support for Ukraine – information for guests

What happens at the UK border



When you arrive in the UK, show your visa or your permission letter and passport to a Border Force officer.

If you're bringing money or belongings

You can bring most personal belongings into the UK without having to speak with a customs officer.

You must speak with a customs officer if you're bringing:

- a personal vehicle
- prohibited or restricted goods, for example controlled drugs or weapons
- £10,000 or more in cash (or €10,000 or more if you're coming to Northern Ireland), or the equivalent in another currency

Travelling to where you're staying

In England, Scotland and Wales, you can [get free onward travel](#) by train, bus, coach or light rail from the major airport or port you arrive at. To be eligible, you must travel within 48 hours of arriving in the UK.

If you have a Homes for Ukraine visa

You can get a one-off payment of £200 per person when you arrive in the UK if you have a Homes for Ukraine visa. To get this, [contact the council where you live](#).

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Getting financial help

You can apply for benefits to get financial support. When you arrive you need to apply for Universal Credit or Pension Credit as soon as possible as you will need to wait from 5 weeks to get financial help.

[Universal Credit: What Universal Credit is - GOV.UK \(www.gov.uk\)](https://www.gov.uk)



You can [apply for Pension Credit](#) to get extra money.

You need to open a UK bank account to get your benefits payments or salary.

To open a UK bank account, you can follow these steps:

1. Choose a bank: Research and select a bank where you want to open an account.
2. Decide on the type of account.
3. Provide necessary documents: You'll generally need proof of identity (passport, driving license, or national ID) and proof of UK address (utility bill, rental contract, or council tax bill).
4. Apply online, in person, or by phone: You can apply online before arriving in the UK, visit a branch, or call the bank to open an account.



Go to the website to find out more or scan the QR code.

[Opening a bank account as a foreigner in the UK | £20 offer \(finder.com\)](https://finder.com)

If you have children

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You can [apply for Child Benefit](#) if you have one or more children in the UK with you. If successful, you'll get £24 a week for your eldest or only child and £15.90 for each additional child.

Go to the website to find out more information or scan the QR code

[Child Benefit: How it works - GOV.UK \(www.gov.uk\)](https://www.gov.uk/child-benefit/how-it-works)

You might also be able to [get help to pay for childcare](#) if your child is not in school yet. You can apply for a school place once your child is 4 years old.



Getting your child a school place

If you have children aged 4 to 16, you can apply for a school place. To find out which schools still have places and how to apply.

Go to the website or scan the QR code.

[Find a school – Herefordshire Council](#)



Getting a National Insurance number

You need to [apply for a National Insurance number](#) to work or receive benefits in the UK.

Help finding work

You can [use the 'Find a job' service to search and apply for jobs](#).

If you claim benefits, there's [support to help you find work](#), such as training schemes and work experience.

Paying tax in the UK

If you're employed, the tax you pay will usually be taken out of your salary automatically.

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If you're self-employed you may need to register for Self Assessment and send a tax return each year.

Getting healthcare from the National Health Service (NHS)

You should register with an NHS doctor (known as a GP) for everyday health issues.

You can use the NHS for free, including NHS hospitals. You may be asked to show the stamp in your passport or BRP. You do not have to pay the immigration health surcharge.

Find out how to: [register with a GP in England](#) go to the website or scan the QR code

[How to register with a GP surgery - NHS \(www.nhs.uk\)](http://www.nhs.uk)



Hereford Help for Ukraine CIC.

Unit 35, Three Elms Trading Estate, Hereford HR2 7TL. Tue- Fri 10-4, Sat 10-2.

Help for Ukrainian people with furniture, household items, clothing, toys as well as help with employment is available.

Vitalii Drobotun +44 7392 993597

vitalii@hhfu.co.uk

AUGB Hereford

AUGB supports Ukrainian community in Herefordshire, organise events and support Ukrainians with different issues.

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